



ABN 82 691 499 030  
ACN 112 668 309

Radtronics Pty Ltd  
PO Box 1558  
Qld. 4163 Australia  
[www.radtronics.com.au](http://www.radtronics.com.au)  
Email: [sales@radtronics.com.au](mailto:sales@radtronics.com.au)

This Privacy Policy outlines how Radtronics Pty Ltd, accessible via [www.radtronics.com.au](http://www.radtronics.com.au), manages your personal data. Radtronics Pty Ltd is committed to offering excellent customer service and adheres to the Privacy Act 1988 (Cth), which defines the principles concerning individual privacy.

### **Personal Information Collection**

You may browse many parts of our website without submitting personal information. However, accessing certain Radtronics Pty Ltd customer support features requires submitting identifiable personal details. Such data may include a unique username and password or sensitive details for password recovery.

### **Personal Information Sharing**

We occasionally contract external companies for services such as customer support inquiries, transaction processing, or freight shipping. These companies will only have access to the necessary personal information required to provide the service. Radtronics Pty Ltd ensures these companies respect confidentiality and privacy obligations regarding your personal data.

### **Personal Information Usage**

We collect non-personally identifiable information from every site visitor, including but not limited to browser type, version, language, operating system, pages viewed, access times, and referring website address. We exclusively use this information to monitor visitor traffic, identify trends, and offer personalized content during your visit to our site.

Occasionally, we may utilize customer information for new uses not previously identified in our privacy notice. Should our information practices change, we will apply them to these new uses only. Data collected following the policy change will conform to our updated practices.

### **Privacy Policy Amendments**

Radtronics Pty Ltd may alter this Privacy Policy at its discretion. If you disagree with the Privacy Policy, we advise not accessing or using the site.

### **Personal Information Access**

Subject to legal exceptions, you have the right to access your personal data. If you wish to do so, please inform us. We may require a written request for security purposes. Radtronics Pty Ltd may charge a fee for locating and providing your information on a per-request basis.

### **Contacting Us**

Radtronics Pty Ltd welcomes your feedback regarding this Privacy Policy. For any inquiries about this Privacy Policy or for further information, please contact us through the following means during business hours from Monday to Friday.

Phone: +61 (07) 3286 9204  
E-mail: [t.biraghi@radtronics.com.au](mailto:t.biraghi@radtronics.com.au)  
Attention: Privacy Policy